

Frequently Asked Questions

Questions	Answers
What is Coupa?	Coupa is a new purchasing solution that will enable FHR to better send & receive purchase orders & invoices from suppliers.
Why is FHR moving to Coupa?	FHR is continuing its procurement transformation journey to improve how we purchase and communicate with our suppliers. We have selected Coupa and believe that it will strengthen our supplier relationships, fit our transformation vision, and enable better virtuous cycles of mutual benefit.
How will Coupa be better for me as a supplier?	<p>Coupa has many benefits that suppliers love! Below are only a few examples of what Coupa offers you as a supplier.</p> <ul style="list-style-type: none"> • Ability to quickly create and submit electronic invoices. • Better communication & insight with Flint Hills Resources. • Faster invoice to pay process with convenient visibility into the status of your invoice/payments. • A Coupa Supplier Portal that is fast and easy to set up gives a supplier the ability to manage contact, banking, catalogue, and other information through the Coupa Supplier Portal. • Most importantly, it is free of charge! There is no cost for you to transact through Coupa or the Coupa supplier portal.
When is this going to occur, and who is going to contact me?	FHR plans to go live with Coupa in the Summer of 2022. In the Spring of 2022, FHR is going to have a supplier enablement team reach out to get suppliers onboarded on to Coupa.
Where can I learn more information on Coupa?	<p>https://success.coupa.com/Suppliers/For_Suppliers/Coupa_Supplier_Portal https://success.coupa.com/Trust/Coupa_Cloud/Coupa_Cloud_Overview</p>

If you do not find an answer in the FAQ, please feel free to reach out to us at supplierenablement@fhr.com